

Management Systems Overview

Our Approach

Kestrel helps clients to meet their management system design and deployment objectives in an effective, efficient fashion that adds business value. Kestrel applies and facilitates a well-developed, disciplined training-based design process with detailed work session plans that address all essential elements of the management system.

Our work session plans, hands-on support, templates, and tools help to jump-start the design process. Work session plans describe the topics, objectives, and between-session work tasks and assignments for each session.

Client Involvement

The client's implementation team is asked to make numerous decisions concerning the management system used. "Between-session work" is assigned to ensure that all relevant employees contribute to the knowledge base and are involved as stakeholders to ensure acceptance of the management system.

Kestrel's development process addresses business performance improvement as its number one priority.

Audit Program Design

Conducting periodic audits is a way to test the management system's effectiveness. One of the many advantages of audits is to help identify problems so that corrective/preventive actions can be put into place and sustained and improved through the management system.

Kestrel has designed audit programs and assisted with implementation for numerous clients, helping them extract business value.

Audits also help companies with continuous improvement initiatives because properly developed audit programs can help measure results over time.

Responsible Care®, Responsible Care Management System®, RCMS® and RC14001® are registered marks of the American Chemistry Council.

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Plan, Do, Check, Adjust

Look to Kestrel Management Services for assistance with: Environmental, Safety and Health, Security, Quality and Energy management systems—integrated, linked, or stand-alone. We have experience with multifacility and operational management systems deployment.

Certified Systems

We have routinely helped clients meet their management system certification needs for ISO 9001, ISO 14001, OHSAS 18001, RCMS® and RC14001®, TS16949, VPP and to meet various other initiatives such as Wisconsin Green Tier, Texas TCEQ EMS, and USEPA's CFMS.

No Two Systems Are Alike

We recognize each company's management system reflects its unique culture, vision, and values. To be effective and valuable, the management system must be tailored and focused on how it can enhance the business performance of an organization.

To identify this, we conduct a baseline analysis of management system elements already in place. This helps organize these elements and "map" the existing systems into recognizable management system structures. This enables identification of what must be developed, what already exists and is working well, and opportunities for improvement.

This approach then allows us to work with a client's management team to facilitate system design where the management system is based on the organization's thinking and preferences. This assures that company management and employees fully understand and "own" the management system—in order to operationalize, sustain, and continually improve it.

Kestrel uses a well-developed and disciplined process to deploy management systems across multi-operational organizations. Our client's know-how can be captured, documented, and continually improved across the organization. This helps improve business performance across all operations.