

Healthcare, Biotechnology, & Pharmaceutical

About Kestrel

Kestrel Management Services, LLC helps clients manage risks and improve business performance through management systems and business process improvement, enterprise risk management, energy and industrial process optimization, sustainability, and building science services.

We rely on our experience, expertise, and proven methods to develop and integrate reliable solutions that are tailored to our clients' needs, priorities, budgets, capabilities, and operating culture.

Capabilities and Experience

Kestrel's team of principals, consultants, and project managers have extensive hands-on industry experience in the areas of:

- The Joint Commission (TJC) Survey—formally JCAHO
- Risk assessment and compliance assurance
- Real Cost[®] Analysis
- Management system deployment
- Training
- EH&S compliance support
- Energy conservation and environmental design
- Sustainability
- Human factors analysis and incident investigation

The Joint Commission Survey

Kestrel assists our clients in completing documentation for both new and revised Statement of Conditions. In addition, we work with clients to implement and update performance improvement programs, policies and procedures to comply with standards and regulations.

Risk Assessments

Kestrel helps identify and link the entire process of risk and liability management to your organization's business strategy. We help clients improve overall business performance, reflected in both the balance sheet and income statement.

Real Cost Analysis

Kestrel can perform a Real Cost[®] Analysis of your management systems, risk and liability management strategies, and business practices using proven specially designed tools and techniques that help managers identify improvement opportunities and better understand the benefits of making the improvements.

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Management System Deployment

Kestrel uses a well-developed and disciplined process to deploy management systems across multi-operational organizations. Our clients' know-how can be captured, documented, and developed into processes that improve business performance across all operations.

Training

Look to Kestrel's subject matter experts to train your management and operating personnel to improve efficiency and optimize performance. Our staff have over 25 years of experience in their fields of expertise, working with various clients in the biotechnology, healthcare, and pharmaceutical industries, and have solid experience leading compliance and conformance training sessions.

EH&S Compliance Support

Kestrel assists clients with the establishment and enhancement of compliance programs related to air, water, waste, and wastewater. Our staff has worked with clients to develop Comprehensive Discharge Monitoring Plan, Pharmaceutical Waste Management Plans, and Public Water Supply Plans in order to comply with local, state, and federal regulations.

We help clients manage air compliance programs to ensure that recordkeeping and reporting requirements are consistent with permits and permit-by-rule (PBR) requirements.

Energy Conservation and Design

Kestrel employs nationally recognized building science experts and LEED Accredited Professionals, who have conducted more than 1,200 residential, commercial, and industrial building investigations. Our staff has developed and managed energy, indoor air quality, and building performance projects for federal and state government agencies, universities, and various public housing alliances.