

Business Process Improvement

Reduce costs, cycle time, and error rates with Business Process Improvement services from Kestrel.

Defining, understanding, and improving the flow within major processes can be challenging. Kestrel provides a fresh, objective perspective in assisting company leaders in analyzing, documenting, operationalizing, and sustaining process improvements.

Through in-depth interviews, data-analysis, application of disciplined process improvement methods and facilitation, our consultants help leaders map out and improve the inter-connected set of processes, subprocesses, activities, and tasks that make the business perform effectively. This allows leaders to see how all areas inter-relate and impact the way the organization functions.



A Summary of Business Process Improvement Services and Methods Includes:

- Evaluation and documentation of work flow
- Identification of improvement opportunities and priorities
- Valuation and implementation of process improvements/ optimization
- Real Cost® Analysis
- Process streamlining and Lean applications
- Statistical process control
- Information system and data management improvement
- Performance measurement and reporting
- Design and optimization of management systems and internal controls
- Malcolm Baldrige assessment, planning, and development
- Disciplined processes for acquisition, due diligence , and integration
- Organizational analysis and alignment
- Business turnarounds
- Strategic planning
- Project and program management
- Team facilitation